



Quarterly Data Update Installation Instructions



There are two ways to access Quarterly Data Updates released by ALK Technologies. One option is to install the data updates from the provided quarterly update DVD and the other is to download the necessary files from ALK's website.

Installing Quarterly Data Updates from a DVD

The following instructions refer to subfolders "PMWXXX" and "FleetSuiteXX", where PC*MILER and ALK|FleetSuite are installed. (NOTE: XX refers to the version number. For example, PC*MILER 23 will be "PMW230" and ALK|FleetSuite 23 will be "FleetSuite23".)

Before installing any quarterly data update released by ALK Technologies, please make sure to close all open instances of PC*MILER or ALK|FleetSuite depending on the application you are updating.

1. Backup your current data folder including all related subfolders on the machine that is being updated.

- For ALK|FleetSuite backup: ...\\Program Files\\ALK Technologies\\FleetSuiteXX\\NA
- For PC*MILER backup: ...\\Program Files\\ALK Technologies\\PMWXXX\\NA

2. Before copying and extracting files,

- Make sure the FleetSuite Web Service is shutdown if you are updating ALK|FleetSuite.
- Make sure all instances of PC*MILER are shutdown if you are updating PC*MILER.

3. From the Quarterly Update DVD, extract/unzip just the files (not the folder structure) from the following .zip files into the related ...\\NA\\DATA\\CD subfolder for the version you are updating and overwrite the existing files.

- Extract all files from **qstreet.zip**
- Extract all files from **qhighdata.zip**
- Extract all files from **qcities.zip**
- NOTE: If a **default.ovr** file is available, copy this file into the ...\\NA\\Options subfolder. This is a routing override file created for the specified quarterly data release. This file is not always available.

4. FOR FLEETSUITE INSTALLATIONS ONLY.

Once the steps above are completed, **restart the FleetSuite Web Service** so that the new data is loaded.

- On WIN XP and WIN 2000 Server, ending the aspnet_wp.exe in the Task Manager will force a reload.
- On WIN 2003 Server, use IIS to recycle the application pool or reboot the server.

Installing Quarterly Data Updates from a Download

The following instructions refer to subfolders “PMWXXX” and “FleetSuiteXX”, where PC*MILER and ALK|FleetSuite are installed. (NOTE: XX refers to the version number. For example, PC*MILER 23 will be “PMW230” and ALK|FleetSuite 23 will be “FleetSuite23”.)

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1. Backup your current data folder including all related subfolders on the machine that is being updated.

- For ALK|FleetSuite backup: ...\\Program Files\\ALK Technologies\\FleetSuiteXX\\NA
- For PC*MILER backup: ...\\Program Files\\ALK Technologies\\PMWXXX\\NA

2. Before copying and extracting files,

- Make sure the FleetSuite Web Service is shutdown if you are updating ALK|FleetSuite.
- Make sure all instances of PC*MILER are shutdown if you are updating PC*MILER.

3. Download the following .zip files from the ALK Technologies website:

- <http://fleetsuite.alk.com/downloads/qstreet.zip>
- <http://fleetsuite.alk.com/downloads/qhighdata.zip>
- <http://fleetsuite.alk.com/downloads/qcities.zip>
- <http://fleetsuite.alk.com/downloads/default.ovr> (NOTE: This file is not always available.)

4. Once the files are downloaded, extract/unzip just the files (not the folder structure) from the following .zip files into the related ...\\NA\\DATA\\CD subfolder for the version you are updating and overwrite the existing files.

- Extract files from: **qstreet.zip**
- Extract files from: **qhighdata.zip**
- Extract files from: **qcities.zip**
- NOTE: If a **default.ovr** file is available, copy this file into the ...\\NA\\Options subfolder. This is a routing override file created for the specified quarterly data release. This file is not always available.

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Once the steps above are completed, **restart the FleetSuite Web Service** so that the new data is loaded.

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